

NxtGen¹

Product Details

Product Code	Product Category	Name of product	Unit of measure (UoM)	Subscription Quantity (Min)	Subscription Quantity (Max)	Subscription Type
CS4001	Allied Services	Enterprise Dedicated Exchange Mail Services	Per Mailbox	2GB per mailbox expandable in multiples of 01 no. of mailbox	No upper limit on number of mailboxes per customer.	Monthly, pro-rated & Co-terminus with contract

Core features

Features	Description	NxtGen Offering
Mailbox Size	Each user gets a base 2GB of mailbox storage and can send messages up to 50MBmax in size.	Included
Outlook support	Connect supported versions of Outlook to Exchange Online, so they can use the rich client application they already know. Customer can use their own Client license or avail it as a service under MS SPLA	Included
Web-based access	With Outlook Web App, a premium browser-based access experience that matches the look and feel of the full Outlook client.	Included
Mobility	Mobile access is available from all phones that can receive email, including Windows Phone, iPhone & Android devices.	Included
Shared calendar and contacts	Access calendars, schedule meetings and access collaboration features, including shared calendars, groups, the global address list, external contacts, tasks, conference rooms, and delegation capabilities.	Included
Apps for Outlook	Users can spend less time switching between apps with an extension model that allows third-party web applications easy plug-in access for both Outlook and Outlook Web App.	Included
Security	Exchange actively protects every mailbox communication with built-in defences against viruses, spam, and phishing attacks via Exchange Online Protection.	Included
In-Place Archive	Reduce inbox clutter by automatically moving old messages to an In-Place Archive.	Included
In-Place Hold	Use In-Place Hold to preserve deleted and edited mailbox items from users' primary mailboxes and In-Place Archives.	Included
Unlimited storage	Take advantage of unlimited storage (20GB of storage in the user's primary mailbox, plus unlimited storage in the user's In-Place Archive).	Included
Data Loss Prevention (DLP)	Control sensitive business data with built-in DLP policies based on regulatory standards such as PII and PCI, which help to identify, monitor, and protect sensitive data through deep content analysis.	Included

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Detailed Features & Measurable Parameters

Feature	Dedicated Exchange
Pricing	Monthly per mailbox rate
Contract	Month-to-month
Availability	High availability in a redundant, load-balanced, clustered environment
Version of Exchange	2013
Outlook® Licensing	Offered by NxtGen under MS SPLA or customer use their own end-device licenses
Administration	Managed through NxtGen Control panel. Customer Control Panel available for > 250 mailboxes
Uptime	99.90%
Support	Business Hours. Scheduled Maintenance & Emergency 24x7x365
Spam/Virus Protection	Available as per MS
SSL Encryption	Scheduled for next release
Mailbox Storage	2GB min (charges included); 20GB max in steps of 1GB (chargeable on per GB basis)
Attachment Size Limit	Customizable 50MB max
Outgoing Mail Limits	Customizable
Active Directory® Integration	Yes
Monitoring	Yes
Mobile Access	Yes. IMAP/POP/OWA/OMA enabled
IP Address	Dedicated
Sub-domains	Yes
Backup	Scheduled for next release
Disaster Recovery	Scheduled for next release. Can also be addressed as part of the customer's DR requirement. (ref. 3.5)
Email Archiving	Scheduled for next release
Content Filtering/Transport Rules	Yes
SMTP Relay	Yes
Apps Integration (e.g., CRM)	MS Collaboration

